



Casual Technician

About us

ATG Entertainment is proud to stand at the forefront of the live entertainment industry.

Our expertise and capabilities enable producers and other creatives to bring their visions to life and create unforgettable performances for audiences, presented in our landmark venues and delivered with exceptional hospitality. It is the passion of our teams, that cover every discipline across the live entertainment industry, that underpins our continuing strategic growth and success.

We own, operate or programme some of the world's most iconic venues; ATG Entertainment manages 64 venues across Britain, the US and Germany.

We are the world leader in theatre ticketing; We process more than 18 million tickets every year for hit musicals, acclaimed plays, concerts, comedy shows and a variety of other live events across the UK, US, and Germany.

We present the world's best live entertainment in our venues; working alongside the world's leading producers and creative artists, our venues present an extraordinarily diverse range of top-quality entertainment.

We produce award-winning shows; our in-house production team, ATG Productions, are dedicated to producing critically acclaimed, commercially successful and creatively ambitious work for the West End, Broadway, Continental Europe and beyond.

People are at the heart of our success. We are passionate about bringing great live experiences to the widest possible audience; about giving the world's best creative talent the stage it deserves; and about providing our people and partners with opportunities to realise their full potential.

Our values

In everything we do, we strive to be Ambitious, Collaborative, Passionate and Smart.

- We are ambitious and seek to exceed people's expectations.
- We are collaborative and help each other to reach our goals.
- We are passionate about our work, our business, and our industry.
- We are smart in our quest for simple, efficient, and innovative solutions.

Corporate Social Responsibility: our priorities

- Next Generations: introducing tomorrow's audiences to the pleasures of live entertainment, recruiting and nurturing the next generation of industry talent.
- Inclusion: improving and promoting diversity, inclusion and well-being in the workplace.
- Sustainability: helping reduce our impact on the environment by making our business more sustainable.

A Stage for Everyone - Our Inclusion, Diversity, Equity and Access Mission Statement

Our stages are a platform for compelling stories – stories that are for all, by all, and of all. We shine our spotlight on our differences and believe that understanding and celebrating these differences makes us better global citizens. We are passionate about the pursuit of true diversity and equality. We strive to make our venues beacons of these ideals in our communities. Onstage and off,

we hold ourselves accountable for nurturing an inclusive culture, one in which everyone can bring their authentic selves. At ATG Entertainment, we provide a stage for everyone.

We recognise that we do not have all the answers; but we strive to listen, to learn and to change in order to ensure ATG Entertainment becomes a truly inclusive organisation. We therefore welcome and encourage applications from individuals from the widest possible range of backgrounds and particularly welcome applications from those currently underrepresented in our workforce.

We are a Disability Confident Committed Employer, which means that we are taking action to ensure that people with disabilities and long-term health conditions feel supported, engaged and able to fulfil their potential in the workplace. We will offer an interview or recruitment event to disabled candidates who tell us they wish to participate in the scheme and who demonstrate in their application that they best meet the essential criteria for the role. Where we receive more applications than we are reasonably able to interview for any given role, we will retain applications for the next available interview opportunity wherever possible.

If you'd like to discuss accessibility prior to applying, please email recruitment@theambassadors.com for a confidential discussion.

The Casual Technician Role

Casual technicians work as part of a team reporting to the Technical Manager, Chief Electrician or Stage Manager. You'll work closely with visiting companies, touring teams and contractors as well as other ATG Entertainment venue staff.

Working as part of the venue Technical Team you will support all productions and events programmed, ensuring their technical requirements are achieved. This role provides a professional, enabling and efficient service for all customers and visitors to ATG Entertainment's venues.

Key responsibilities

- Welcome and assist visiting production technical staff and companies to the venue, ensuring they are treated appropriately and always as an important and valued client.
- Support the full-time technical staff in ensuring the smooth and efficient running of fit-ups, shows and get outs, in line with company policy, current health and safety legislation and the requirements of the visiting production or event.
- Take pride in your working environment at all times ensuring that work areas are clean, tidy and safe. Under the direction of the full-time technical staff assist as required in the inspection, servicing and maintenance of the stage machinery and production equipment.
- Work safely at all times, proactively identify risks to yourself, other colleagues and customers health, safety or security and take appropriate actions to keep everyone safe.
- Implement and comply with the company Health & Safety Policy, maintaining the safest possible environment for your colleagues, visiting companies and customers.
- Attend training as required developing skills and knowledge relevant to the role.
- Work collaboratively as a team member, working well with others to ensure all required tasks are completed. Maintain a can do, professional attitude.
- Proactively identify tasks which need to be done and take responsibility for completing them.

Everyone's responsibility

Everyone at ATG Entertainment is expected to play their part in achieving our goals and upholding our core values, by:

- Committing to creating and upholding a positive, inclusive culture that nurtures potential and supports well-being.
- Playing your part in reducing our environmental impact and finding more sustainable ways of working.
- Encouraging the next generation in live entertainment by contributing to our outreach and training programmes, including mentoring students and trainees, and supporting our Creative Learning and Community Partnerships work.
- Having a positive attitude to health and safety, legal and insurance requirements and take care to understand our policies and procedures. You'll help us uphold a positive culture around meeting our obligations.

We are all expected to participate actively in the life of the company, and opportunities will arise for you to collaborate with others across the business. Everyone at ATG Entertainment is expected to be flexible and adapt as the needs of the business change, taking on new or different responsibilities as the need arises.

Your skills, qualities, and experience.

If you have most of the essential criteria, we encourage you to apply, and welcome transferable skills from other industries or backgrounds. We can give experience of any desirable criteria but may also use them to decide between candidates for this role.

Essential

- Some relevant experience in either stage, flying, lighting or sound environment.
- Working knowledge of current Health & Safety Regulations.
- Ability to work effectively under pressure.
- Problem solving skills and the ability to act on initiative.
- Excellent communication skills.
- Ability to deliver a high level of customer service.
- Willingness to work the required hours, including evenings and late nights, weekends and public holidays.
- Physically able to lift and move technical equipment and scenic items safely and sensibly.
- Able to work at height which may include working on a grid and using ladders.
- Ability to work well as part of a team.

Desirable

- Working knowledge of Counterweight Flying Systems.
- Knowledge of the lighting and sound equipment we frequently use.
- Experience operating Follow Spots.
- Computer Literacy.
- Numeracy Skills.

The following training is desirable, but not essential as relevant training will be provided:

- Relevant Health and Safety Training Courses.
- First Aid Training.
- Working at Height Training.
- Industry training such as ABTT Bronze, Silver or Gold.
- Manual Handling Training.
- Relevant industry rigging training.