

**Technical Apprentice**

**About us**

ATG Entertainment is proud to stand at the forefront of the live entertainment industry.

Our expertise and capabilities enable producers and other creatives to bring their visions to life and create unforgettable performances for audiences, presented in our landmark venues and delivered with exceptional hospitality. It is the passion of our teams, that cover every discipline across the live entertainment industry, that underpins our continuing strategic growth and success.

**We own, operate or programme some of the world’s most iconic venues**; ATG Entertainment manages over 70 venues across Britain, the US and Germany.

**We are the world leader in theatre ticketing**; We process more than 18 million tickets every year for hit musicals, acclaimed plays, concerts, comedy shows and a variety of other live events across the UK, US, and Germany.

**We present the world’s best live entertainment in our venues**; working alongside the world’s leading producers and creative artists, our venues present an extraordinarily diverse range of top-quality entertainment.

**We produce award-winning shows**; our in-house production team, ATG Productions, are dedicated to producing critically acclaimed, commercially successful and creatively ambitious work for the West End, Broadway, Continental Europe and beyond.

People are at the heart of our success. We are passionate about bringing great live experiences to the widest possible audience; about giving the world’s best creative talent the stage it deserves; and about providing our people and partners with opportunities to realise their full potential.

**Our values**

In everything we do, we strive to be Ambitious, Collaborative, Passionate and Smart.

* We are **ambitious** and seek to exceed people’s expectations.
* We are **collaborative** and help each other to reach our goals.
* We are **passionate** about our work, our business, and our industry.
* We are **smart** in our quest for simple, efficient, and innovative solutions.

**Corporate Social Responsibility: our priorities**

* Next Generations: introducing tomorrow’s audiences to the pleasures of live entertainment, recruiting and nurturing the next generation of industry talent.
* Inclusion: improving and promoting diversity, inclusion and well-being in the workplace.
* Sustainability: helping reduce our impact on the environment by making our business more sustainable.

**A Stage for Everyone - Our Inclusion, Diversity, Equity and Access Mission Statement**

Our stages are a platform for compelling stories – stories that are for all, by all, and of all. We shine our spotlight on our differences and believe that understanding and celebrating these differences makes us better global citizens. We are passionate about the pursuit of true diversity and equality. We strive to make our venues beacons of these ideals in our communities. Onstage and off, we hold ourselves accountable for nurturing an inclusive culture, one in which everyone can bring their authentic selves. At ATG entertainment, we provide a stage for everyone.

We recognise that we do not have all the answers; but we strive to listen, to learn and to change in order to ensure ATG Entertainment becomes a truly inclusive organisation. We therefore welcome and encourage applications from individuals from the widest possible range of backgrounds and particularly welcome applications from those currently underrepresented in our workforce.

We are a Disability Confident Employer, which means that we are taking action to ensure that people with disabilities and long-term health conditions feel supported, engaged and able to fulfil their potential in the workplace. We will offer an interview or recruitment event to disabled candidates who tell us they wish to participate in the scheme and who demonstrate in their application that they best meet the essential criteria for the role. Where we receive more applications than we are reasonably able to interview for any given role, we will retain applications for the next available interview opportunity wherever possible.

If you’d like to discuss accessibility prior to applying, please email [recruitment@atgentertainment.com](mailto:recruitment@theambassadors.com) for a confidential discussion.

**The** **Technical Apprentice Role**

Working as part of the venue Technical Team you will support all productions and events programmed, ensuring their technical requirements are achieved. This role is part of the wider technical team that provides a professional, enabling and efficient service for all customers and visitors to ATG Entertainment’s venues.

Throughout the apprenticeship you will be assigned to a venue. You will also be expected to complete short secondments to other ATG venues during your apprenticeship. It is therefore essential that you are happy to move during the apprenticeship to gain a broader range of experiences, develop a wider network in the industry and encourage you to seek out job opportunities in all ATG’s theatres. All travel and accommodation for secondments away from your base venue will be paid for by ATG Entertainment.

**Key responsibilities**

* Work as part of the technical team in your home venue and the venues you are seconded to.
* Actively participate in the welcoming of visiting production staff to the venue, ensuring they are treated appropriately, and support and assist them to the best of your ability to deliver their show/event.
* Undertake show or event get-in/out tasks relating to stage, counterweight flying, lighting, rigging or audio under the direction of the venue technical team.
* Undertake show operation duties such as, lighting/sound desk operation, follow spot operation, stage and fly plots.
* Undertake maintenance duties around the venue under the direction of the venue technical team.
* Work collaboratively as a team member, contributing to a positive and respectful working environment for everyone.
* Always Work safely, proactively identify risks to yourself, other colleagues and customers health, safety or security and take appropriate actions to maintain the safest possible environment for your colleagues, visiting companies and customers.
* Always take pride in your working environment ensuring that work areas are clean, tidy and safe.
* Attend training courses internally and externally relevant to your apprenticeship.
* Attend industry trade shows and events to increase your knowledge of the wider industry.
* Complete the learning pathway of your apprenticeship, actively working for 20% of your working week to achieve this.

You’ll need to be equally committed to learning through on-the-job experience and off-the-job training workshops, tutorials and through building a portfolio recording your work, with support from your college tutors.

**Everyone’s responsibility**

Everyone at ATG Entertainment is expected to play their part in achieving our goals and upholding our core values, by:

* Committing to creating and upholding a positive, inclusive culture that nurtures potential and supports well-being.
* Playing your part in reducing our environmental impact and finding more sustainable ways of working.
* Encouraging the next generation in live entertainment by contributing to our outreach and training programmes, including mentoring students and trainees, and supporting our Creative Learning and Community Partnerships work.
* Having a positive attitude to health and safety, legal and insurance requirements and take care to understand our policies and procedures. You’ll help us uphold a positive culture around meeting our obligations.

We are all expected to participate actively in the life of the company, and opportunities will arise for you to collaborate with others across the business. Everyone at ATG Entertainment is expected to be flexible and adapt as the needs of the business change, taking on new or different responsibilities as the need arises.

**Your skills, qualities, and experience.**

We welcome transferable skills from other industries. If you can demonstrate many of the essential skills, qualities and experience we encourage you to apply. We are able to provide training where necessary.

**Essential**

We are looking for candidates who:

* Are ambitious, determined and eager to learn.
* Are self-motivated and work well as an active member of a team.
* Act professionally at all times, with a positive attitude to learning and work.
* Have strong attention to detail, including planning and evaluating tasks.
* Have an enthusiastic approach to undertaking a wide variety of duties, to be executed to the best of their ability.
* Communicate confidently, pleasantly and effectively with a wide range of people.
* Enjoy working practically and have a hands-on approach to using equipment to resolve challenges.
* Have an interest in live entertainment and working in the technical theatre industry.